



Dear Homeowner,

Congratulations on moving into your new home – very exciting times ahead!

At this stage we know you have plenty of things to think about and organise, so we would like to make things a little bit easier by helping you tick one item off your list – how to get an Ultra-Fast Broadband (UFB) connection at your new place.

Ultrafast Fibre is the local company in your area who builds and operates the ultrafast broadband (UFB) network as part of the New Zealand Government's UFB initiative. This initiative will provide fibre broadband to 75% of New Zealand homes, businesses, schools, and hospitals by 2020. The good news is that you don't have to wait quite that long – your property can already access the UFB network!

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### Why Ultra-Fast Broadband?

You'll be able to enjoy the following awesome benefits when you have UFB installed:

- Significantly faster than standard broadband\*
- A more consistent broadband internet experience
- Use multiple internet devices simultaneously at ultra-fast speeds
- Better On-demand TV and movies, gaming, and HD video streaming

### Interested? Here's what you need to do:

1. Choose your preferred broadband retailer. If you do not have a preference you can visit the Ultrafast Fibre website to see which broadband retailers are offering plans in your area: <http://www.ultrafastfibre.co.nz/get-ultrafast>

Clicking on the retailer logos will take you to their websites where you can view their plans and pricing.

2. Have the following information ready: your **Lot, DP Number, and Street Address**. Your Developer will be able to provide you with the above information.
3. Contact your preferred broadband retailer to place an order.

Your broadband retailer will contact us and our technicians will be in touch with you to make an appointment to have your property connected to the UFB network.

We have included an installation brochure in this letter to give you an idea of what's involved in the installation.

### Other Resources

Should you require more information, our Getting Connected page is a good place to start: <http://www.ultrafastfibre.co.nz/getting-connected> It contains a wealth of information such as installation concerning Apartment Buildings, Right of Ways, Shared or Tenanted Properties, and even a short video on what happens during a fibre installation.

Kind regards,  
The Ultrafast Fibre Team

\*Total time to download eight live web pages was 1.6 seconds for ultrafast (fibre) broadband, 2.6 seconds for VDSL broadband (not available in all locations) and 4.4 seconds for ADSL (standard) broadband. Test results show average speeds across a range of leading New Zealand broadband providers. Source: July 2014 Urban Broadband Report – [www.truenet.co.nz](http://www.truenet.co.nz). Prices for retail ultrafast fibre broadband plans are similar to prices for ADSL broadband plans.